

our plan for reuKnighting

LIVESAFE APP

JANUARY 2021

The daily monitoring of our health is going to be an important part of our return to campus.

To assist with this, we have upgraded the services available through the LiveSafe app to include a daily COVID-19 survey that each of us will be required to complete prior to arriving on campus – or, if you live on campus, before going to class. We are also asking that you begin taking the daily survey two weeks before your return to campus.

Gannon has been using the LiveSafe app for four years as a campus safety platform. Students, faculty and staff have been able to use the app for emergencies, to report suspicious activity and to hail the Knight Watch van for rides home. All of those services are still available.

Now, however, the app also features the mandatory daily COVID-19 survey, a tip line for COVID-19 related questions or observations, and a robust amount of information and resources regarding COVID-19 and other ways to maintain your well-being.

The daily COVID-19 survey is vital.

The survey is just four questions: It asks if you have any of the symptoms of COVID-19; if you've been in contact with someone who has or is suspected of having COVID-19; if you have tested positive for COVID-19 since your last survey response; and if you've traveled by airline or outside the state of Pennsylvania since your last survey response.

After passing the screening, a green checkmark will appear on your screen.

For students in Erie, you will be asked to show that green check to be in class.



Below are PDFs – one to show you how to download the LiveSafe app and one that gives an overview of what you're looking at. Each features a QR code to download the app.

[View LiveSafe mobile app features](#)

[Download the app for the Erie campus](#)

[Download the app for the Ruskin campus](#)

For those who do not have a smartphone, there will be an online version you can go to on your computer or you will be able to take a paper survey at the registration desk at the Waldron Campus Center.

Tips for using the LiveSafe app

If you are experiencing issues with the app, please first try deleting and reinstalling the app to your device. If that does not solve your issue, report problems via email to support@livesafemobile.com.

To take the survey in the meantime, the web form can be accessed via a computer:

- Main campus survey: <https://livesafe.jotform.com/201595537337865>
- Ruskin campus survey: <https://livesafe.jotform.com/201676605537863>

Please continue to visit <https://update.gannon.edu/> for the latest communications regarding Gannon's COVID-19 response, and feel free to submit questions and comments to our team here: <http://bit.ly/GUQuestionsComments>.

